

Setup Checklist

- 1. WiFi network 802.11 b/g/n @ 2.4 GHz with WPA- or WPA2-Personal security. If your WiFi network is 5 Ghz, please login to your router settings and turn on the 2.4 Ghz network.
- 2. Android OS version 4.1 and up
- 3. "uHoo" app. Please make sure you have downloaded the latest version.
- 4. Power outlet.

Setting up a new uHoo - Android

- 1. Turn off your mobile data and connect your mobile phone to the same WiFi that you want your uHoo to connect to.
- 2. Download the "uHoo" app from the Play Store.



3. Login with your uHoo account. If you do not have a uHoo account, register for one by tapping on "Sign up". When you sign up for a new account, you would need to verify your account by clicking on the link that's sent to your email.



- 4. Login to your account.
- 5. Connect the uHoo device to any power outlet using the USB adapter and cable provided. The LED light at the bottom of the device will be **SOLID BLUE**. If you've left the device connected for more than 15 minutes prior to going to step 6, unplug the device and power it back on. This ensures that the WiFi network of the uHoo device will be available.



6. Tap the "+" button on the top-right corner.

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Welcome to uHoo!							
Follow	the steps bel	ow to setup	your uHoo				
 Connect your phone to the same WiFi that you want uHoo to connect to 							
2. Turn off mobile data							
Turn on uHoo using the USB adapter and cable provided							
4. Confirm uHoo is glowing in solid dark blue							
Tap + in the top-right corner and follow the on-screen instructions							
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7. Tap "Confirm" after confirming that your smart phone is connected to the WiFi network that you want your device to connect to.

(Note: for definition of error messages that you encounter, please refer to the Error Message table at the end of this document to understand what it means, what caused it and what you can do.)



8. Tap "Connect your phone to uHoo". Read the message on the screen to understand the next steps and tap on "Ok". The instructions on the message is written on the next step.





9. Go to Settings > WiFi. Connect your phone to the WiFi network "uHoo_xxxxxxxxxx" (where x represents the 12-digit MAC address printed on the white label at the bottom of uHoo device). If the "uHoo_xxxxxxxxxxx" could not be found, refresh the WiFi list until it appears. If it still doesn't appear, make sure that the LED light of the device is **SOLID BLUE** and you are using the USB cable and adapter provided in the box. Wait until your phone fully connects to the uHoo device. You need to see the word "Connected" under the "uHoo_xxxxxxxxxx" WiFi network and the ? appears on the top of your phone to indicate your phone has fully connected to the uHoo device.

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•	uHoo_7CEC79F3E No Internet Access.	05C	W a	MyWiFiNetwork Saved	
+	Add network		+	Add network	
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10. Return to the uHoo app. You will see the uHoo device name and your WiFi SSID on the screen. Enter your WiFi password (if any) and tap "Start Configuration". <u>DO NOT</u> close or kill the app during this time. The app will search for the uHoo device. Once it is found, the LED light of the uHoo device will blink **GREEN**. The uHoo device is now trying to connect to your WiFi network. Setting up the uHoo device is dependent on the speed of your WiFi network and internet connection. Once the uHoo device is connected to the network the LED light will be **SOLID GREEN**.

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11. If the WiFi has been successfully setup, you will see a message on the app saying "Preparing device for registration..." and the uHoo device's LED light will cycle between **LIGHT BLUE** and **RED**, proceed to step 13.





12. If the setup was not completed successfully, you will receive a message saying "Failed!" and you will be asked to verify the MAC address. Tap on "OK" to enter the MAC address. Look at the bottom of your uHoo and type in the MAC address then tap on "Pair Device".



13. Fill in information about your uHoo. Tap "Save" to complete the registration process. Once the uHoo device has completed setup and added to your account, the uHoo device's LED light will SWITCH OFF. The uHoo app returns to the home page upon completion and you'll see your device on the home page.

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14. Wait for at least 1 minute then tap "Refresh" on the top-right corner of the app to refresh your app then tap on the name of your device to view your current indoor air quality data.





15. Enjoy!

Notes:

- 1. If you'd like to move uHoo to a different room within your home that uses the same WiFi network, just unplug uHoo and power it on in the other room. uHoo will automatically connect to your network. If it's taking time to automatically connect, make sure that the WiFi network is available then power it off and power it back on.
- 2. Please keep your device running for 48 hours continuously after first time setup. During the first time, the readings will be fluctuating to learn about your environment and calibrate. Your actual readings will only be available after 48 hours. Prior to that, the readings are based on what the device is learning about your indoor environment.
- 3. For more information on what the color of the LED on the device means, please view the "State of your uHoo" document in <u>https://uhooair.com/setupguide</u>
- 4. If your WiFi network is an enterprise network or a portal network, whitelist the MAC address of each uHoo device you own.